# "In a single click, LinkedIn shows us the professional identity of our target contacts."



Baptiste Gervais Chief Sales Officer, Touch & Sell



**Location**Paris, France

No. of Employees 11 - 50

**Industry**Business Supplies & Equipment

## Touch & Sell Lands Key Account by Engaging Decision-Makers with LinkedIn Sales Navigator

### **CHALLENGES**

Identifying key contacts within target companies.

## **NEW APPROACH**

Today, Touch & Sell uses LinkedIn for all of their following needs:

- Prospecting
- Identifying key target contacts
- Finding information about contacts in their CRM database
  - Touch & Sell uses the CRM sync feature, which connects Salesforce to LinkedIn Sales Navigator and provides up-to-date information about their contact's professional profiles

### RESULTS

The team at Touch & Sell was able to land one of their key clients using LinkedIn Sales Navigator. Chief Sales Officer, Baptiste Gervais, was targeting a Director of Sales & Marketing at a key account. He decided to use InMail in his outreach, and was able to get his prospect's attention without competing with a crowded inbox.

